

Principles and values of health and social care (adults)












Types of unacceptable practices that may occur within relationships









What are unacceptable practices?

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Examples of unacceptable practices

Unacceptable practices would include:

-  sexual contact with an individual using the service
-  causing physical harm or injury to individuals
-  making aggressive or insulting comments, gestures or suggestions
-  seeking information on personal history where it is neither necessary nor relevant
-  watching an individual undress where it is unnecessary
-  sharing own private or intimate information where it is unnecessary
-  inappropriate touching, hugging and caressing
-  concealing information about individuals from colleagues, for example, not completing records, colluding with criminal acts
-  acceptance of gifts and hospitality in return for better treatment
-  spreading rumours or hearsay about an individual or others close to them
-  misusing an individual's money or property

-  encouraging individuals to become dependent or reliant for the worker's own gain
-  giving special privileges for 'favourite individuals'; for example spending excessive time with someone, becoming over involved, or using influence to benefit one individual more so than others
-  providing forms of care that will not achieve the planned outcome
-  providing specialist advice or counselling where the worker is not qualified to do this
-  failing to provide agreed care and support for or rejecting an individual; for example, due to negative feeling about an individual
-  trying to impose own religious, moral or political beliefs on an individual
-  failing to promote dignity and respect
-  any practices specifically prohibited in relevant legislation, statutory regulations, standards and guidance.