CommunityCare
inform Children

Community Care Inform Log In Guide

This is a quick guide on how to activate your licence and log on to Community Care Inform Children. The guide will outline some easy steps to get your account set up and ready to use.

You can also join one of our free 30 minute training sessions every Wednesday at 12.30-13.00. The session will take place on MS Teams and will run through how you can make the most of your subscription and ensure you are familiar with all the tools available on the site to help your day to day practice.

To book on, please click here. below or email CC Inform Helpdesk: ccinformhelpdesk@markallengroup.com for upcoming dates.

STEP 1

When activating your licence you will receive a welcome email.
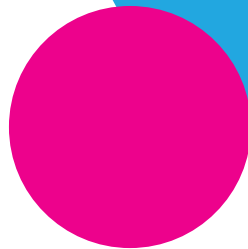
Click on activate my licence to start the process.

> 1. Click the **ACTIVATE MY LICENCE** button below.
>
> 2. You will land on the Log In page.
> Please click the 'Forgot your password?' link and enter your email address when prompted (the one this email has been sent to).
>
> 3. You will receive an email with a link for you to create a password.
>
> **ACTIVATE MY LICENCE**

We hope you enjoy using your Community Care Inform licence but if you need any additional support, please contact our helpdesk: **ccinformhelpdesk@markallengroup.com**

STEP 2

This will take you the password reset page. Put in your email and you will then receive an email to reset your password.

Community Care inform Children

NEW USERS - Click the 'Forgot your password?' link below to activate your licence.
EXISTING USERS unable to log in - Click the 'Forgot your password?' link below.
For further help/support please contact 020 3915 9444 or ccinformhelpdesk@markallengroup.com

Password reset
If you've forgotten your password, or are a new user and need to create a new password, please enter your email address below and we will send you a link allowing you to reset it.

Email [ ] Submit

Return to login page

© Mark Allen Group 2024
Terms of use   Privacy & cookies

Mark Allen

Identity & Access Management powered by LibLynx Connect

STEP 3

You will receive this email below. Follow the link to reset your password.

Password reset

To reset your password, click the link below.

If you did not request a password reset then you can safely ignore this message.

Reset

If you are unable to click the reset button above, try following this link instead:
https://connect.liblynx.com/wayf/e00a2e1e7cf89a93d4b7553847d8fea0/resetpass/markallengroup-0b5d9c4ed5c19f94cc5d8076749ed218

STEP 4

Community Care inform Children

NEW USERS - Click the 'Forgot your password?' link below to activate your licence.
EXISTING USERS unable to log in - Click the 'Forgot your password?' link below.
For further help/support please contact 020 3915 9444 or ccinformhelpdesk@markallengroup.com

Password reset
If you've forgotten your password, or are a new user and need to create a new password, please enter your email address below and we will send you a link allowing you to reset it.

Email [ ] Submit

Return to login page

© Mark Allen Group 2024
Terms of use   Privacy & cookies

Mark Allen

Identity & Access Management powered by LibLynx Connect

Now you can log in to your account through the log in page.
You are all set to go.

We hope you enjoy using your Community Care Inform licence but if you need any additional support, please contact our helpdesk:
ccinformhelpdesk@markallengroup.com