

Community Care Inform Log In Guide

This is a quick guide on how to activate your licence and log on to Community Care Inform Adults. The guide will outline some easy steps to get your account set up and ready to use.

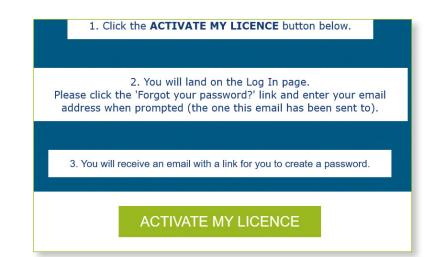
You can also join one of our free 30 minute training sessions every Wednesday at 12.30-13.00. The session will take place on MS Teams and will run through how you can make the most of your subscription and ensure you are familiar with all the tools available on the site to help your day to day practice.

To book on, please click here. below or email CC Inform Helpdesk: <u>ccinformhelpdesk@markallengroup.com</u> for upcoming dates.



When activating your licence you will receive a welcome email.

<u>Click on activate</u> my licence to start the process.



We hope you enjoy using your Community Care Inform licence but if you need any additional support, please contact our helpdesk: ccinformhelpdesk@markallengroup.com

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If you are unable to login please select "Forgot your password?" and change your password. For help/support please contact customer success on 020 3915 9444 or ccinformhelpdesk@markallengroup.com Password reset	STEP 2
Syou've forgotten your password, or are a new user and need to create a new password, please enter your email address below and we will send you a link allowing you to reset it. Email	This will take you the password reset page. Put in
Next Return to login page Mark Allen Terms of use Privacy policy Cookie policy	your organisation email and you will then receive an email to reset your password.



## You will receive this email below. Follow the link to reset your password.

P	assword reset
Тс	o reset your password, click the link below.
If	you did not request a password reset then you can safely ignore this message.
	Reset
ht	you are unable to click the reset button above, try following this link instead: ttps://connect.liblynx.com/wayf/e00a2e1e7cf89a93d4b7553847d8fea0/resetpass/markallengroup- b5d9c4ed5c19f94cc5d8076749ed218
	e to login please select "Forgot your password?" and change your password. Iontact customer success on 020 3915 9444 or ccinformhelpdesk@markallengroup.com
Password reset If youve forgotten your password, or are a new user and need to Email	o create a new password, please enter your email address below and we will send you a link allowing you to reset it. Now you can log in to your account through
Return to login page	the <u>log in page</u> .
<u>Mark</u> Allen Terms of use Privacy policy	You are all set to go.
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