



OPTIONS AND CHALLENGES FOR COMMISSIONING DOMICILIARY CARE

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What crisis?

- Domiciliary Care has been grossly underfunded by local authorities – and Domiciliary Care providers have been prepared (in the past) to take on contracts with councils where they cant afford to deliver the right service.
- In addition
- We need to reconsider what domiciliary care is and what is its purpose?

Has domiciliary care been over-proscribed?

- There was significant over –proscribing of domiciliary care with no discernible improved outcomes
 - Low level care – tackling social isolation or just checking
 - Discharge from hospital
 - Partnership with carers
- Care can be delivered in a way that further incapacitates the recipient or it can be enhancing and supportive – a “dollop of care” can increase someone's needs by 120%

Can we change Domiciliary Care?

- Domiciliary Care is not “one” service but a range of different services from which we might expect different outcomes which need to be measured in relation to the outcomes delivered
- The way in which we assess people for care and the way in which that care is delivered makes a big difference for the outcomes for the recipient
- We should review who actually is in the best place to assess someone for a service – reablement/ therapist; longer-term/provider
- We should hold providers to account for the outcomes they deliver within domiciliary care

Different dimensions to Domiciliary Care

- Short-term recovery (domiciliary care reablement versus self-managed recovery) – hospital discharges?
- Longer term recovery (evidence at which point do people recover and who will benefit)
- Helping a person to live with / manage a long-term condition (or more likely set of long-term conditions)
- Helping a person live with /manage having memory loss or dementia
- Helping a person receive end of life care
- Supporting a carer who is helping any of the above
- Supporting a person with health care needs

The future?

- Each of these are
 - very different types of services
 - with a different skill set required (specialist teams)
 - With a different set of outcomes from each service
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- If delivered well – they will reduce overall demand on social care capacity and there will be a good supply of carers who can be better paid.

More Information

- Papers on Managing Demand and Outcome Based Commissioning:
- <http://ipc.brookes.ac.uk/publications/>

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